

## **Appreciation**

The manuscript addresses a very current, pertinent, and significant topic for healthcare. Interesting title that reflects the object of study. The summary is appropriate in terms of information regarding the study developed.

The problem is presented in a consistent manner, with the presentation of studies that express the state of the art in relation to the quality of telehealth services and satisfaction with telehealth. It presents the objectives of the study and highlights the importance of this study for the use and quality of health services.

In the methodology, it presents the type of study and sampling, in addition to describing the variables used. It states that the questions used in the study were recently added to the National Survey, namely the Survey on National Health Information Trends (HINTS). It should be evident to readers (from all over the world) that this survey and the different components of it offer guarantees of credibility, that is, information regarding the reliability and validity of the information production instrument. And this is not evident in the methodological description.

On the other hand, I did not find information regarding ethical aspects (authorizations/ethics declarations).

Being a cross-sectional study, the existence of cause-and-effect relationships between the variables under study is not expected. The language of dependent and independent variables is typical of experimental studies. However, the authors emphasized the use of independent variables in statistical analysis. It seems to us that the nomenclature of independent variables is clearly unnecessary. In the study in question, these are variables that characterize the subjects under study and are associated with the key variables of the study.

The results are well presented, both in descriptive terms and with the use of tables (they show the data correctly and in an appropriate way to facilitate analysis by the reader). They are well supported statistically.

The discussion is interesting and allows for a very consistent interpretation of the study findings, valuing the association relationships that were tested in this study.

The implications (political and educational) that arise from carrying out the study are highlighted.

Despite the synthesis that emerges at the end of the discussion, a conclusion that adequately responds to the objectives defined for the study in question seems pertinent.

The references are all from the last five years.

In short, the study has quality, but needs to be improved methodologically and with a conclusion that is adequate (consistent with the study findings) and interesting for the magazine's readers.