

Dear Reviewer

Many thanks for your valuable suggestions and recommendations for our work. We are deeply grateful for the review and kind words, which is why we respectfully thank you. This motivates us to deepen the subject of our research.

Therefore, we send you below all the elements that have been revised in the paper, together with the corrections that you and the other reviewing colleagues have mentioned. Thank you!

This article is very useful for tourist agency and all tourist workers. Pandemic Covid-19 has changed a lot of things in tourism and this article offers good solutions.

Literature and sources are of more recent date and very numerous (110 allegations).

Methodology and data analysis are good and very useful for next researches.

C1 Maybe you could improve figure. Some is unclear and a little confusing

R1: Thank you for the appreciations, we revised the figures of the paper in order to assure more clarity and sharpness

We remain at your disposal and the reviewers for any additional information.

We wish you all the best for you and for your family!

Kind regards,

Valentina Ndou, Gioconda Mele, Eglantina Hysa, and Otilia Manta